



Quality and Environmental Policy

As a provider of specialist High and Low Voltage Engineering Projects and Services, Sinewave Energy Solutions is committed to maintaining the highest standards in all our activities to provide a quality service to at least meet, and preferably exceed our clients' and other interested parties' expectations and other applicable requirements. We commit to do this in a responsible and considerate manner, to benefit the natural environment, our stakeholders, our employees and the business as a whole.

Key to our commitment to continual improvement is the goal of understanding, and helping to guide, sustainably, the needs of our clients and the natural environment, thereby achieving customer satisfaction in a sustainable manner. Our aim is to do things right, first time, every time, and to this end we aspire to become leaders in our field by:

- Continually understanding and fulfilling the changing needs and expectations of our clients and other interested parties in a constructive and sustainable manner; thereby achieving customer satisfaction and compliance with all applicable regulatory, statutory and environmental requirements as a minimum;
- Understanding what constitutes acceptable standards, through the setting, monitoring and review of client focused objectives and targets, and ensuring they are communicated to all persons working on our behalf;
- Continually working towards preventing pollution, protecting the environment and assisting our sub-contractors to work in a similarly environmentally conscientious manner;
- Maintaining dialogue with our clients, employees and other interested parties;
- Controlling, communicating and reviewing all of our processes that are crucial to delivering customer satisfaction, and achieving compliance with all applicable regulatory, statutory and other requirements, notably through the implementation and maintenance of our Integrated Management System (IMS);
- Providing a working environment to encourage employees at all levels to direct their abilities to the continued success of the organisation, the interests of the natural environment and the satisfaction of clients, as well as their own personal fulfilment;
- Operating in a sustainable way and consider project opportunities and emerging technologies that contribute to sustainable development;
- Taking action to reducing our carbon footprint year on year, improving our social and environmental performance, and obtaining sustainability certifications such as Planet Mark and B Corporation.

Sinewave Energy Solutions is committed to achieving continual improvement of both its performance and the effectiveness of its processes, as contained within its IMS, and to comply with the requirements of ISO9001 and ISO14001. Adhering to these will allow us to understand, control and enhance how we meet the needs of our clients, and achieve excellent environmental stewardship.

The CEO is responsible for the effective implementation of this policy, and the wider IMS, but with the assistance and commitment of all employees within their specific area of responsibility. Notably, the Head of Compliance and People shall be responsible for ensuring the IMS is implemented and maintained throughout the business.

Sinewave Energy Solutions will seek to embed this policy into 'business as usual' activities, and will communicate it to all persons working on our behalf, and other interested parties, via our IMS and website. This policy will be reviewed annually to ensure it continues to meet the needs of the organisation, and reflects new developments, changes in legislation and feedback from customers, persons working on our behalf and other interested parties.

A handwritten signature in black ink, appearing to read "Adam Woodley".

Adam Woodley
Founder & CEO
19th July 2021